ONTRACK RELEASE TRACKING SERVICES

ACCESS GUIDE

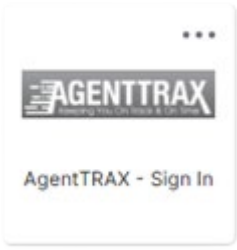


OnTrack is a suite of release tracking services in that enables the user to streamline this important post-closing process for their operations.

! Identify Your User Account

EXISTING AGENTTRAX USER

(Use AgentTrax or National Agency Website





- If you already have an AgenTrax Account, you can sign in with that account and do not have to register for a new account.

NEW USER FOR ONTRACK

(Previously Accessed Ontrack or Never had an account)

- Look for an email from noreply@okta.com regarding your account being created.
- NOTE: The link to activate the Okta Account expires in 7 days.
- Follow steps below to MFA Registration.

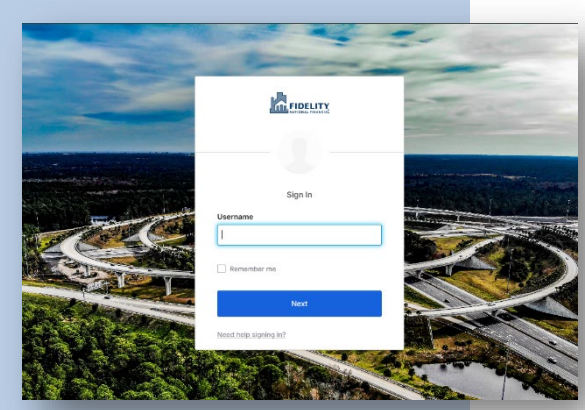
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1 STEP ONE: Multi-factor Authentication (MFA) Registration

ONTRACK LOGIN
https://app.fnftrack.com/



WELCOME EMAIL

(FROM NOREPLY@OKTA.COM)

1. **Receive Email**: An email from noreply@okta.com with the subject line " FNF – New Account Created " will be sent to your email address currently in the system.
2. **Email Contents:**
   - Watch the short video introducing Okta as a leader in identity security.
   - Note the "Activate Okta Account" link, which expires 7 days after being sent.
   - Find your Okta username and a link to the new sign-in page.
   - Review the contact information for support.

➔ If not yet registered, go to: New User Registration

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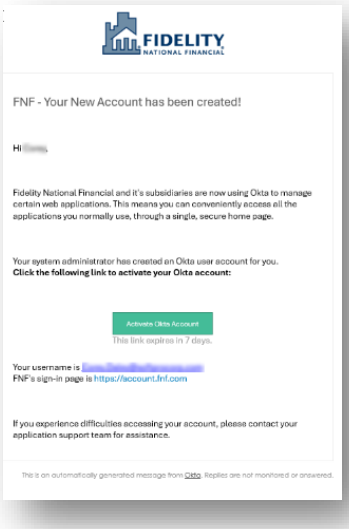
ACCESS GUIDE

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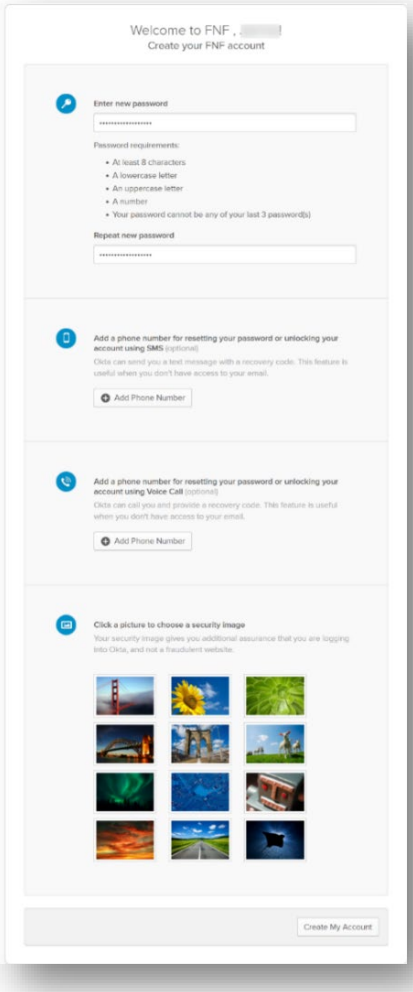
2 STEP TWO: Okta Registration and Set Up

The Activation link is valid for only 7 days.

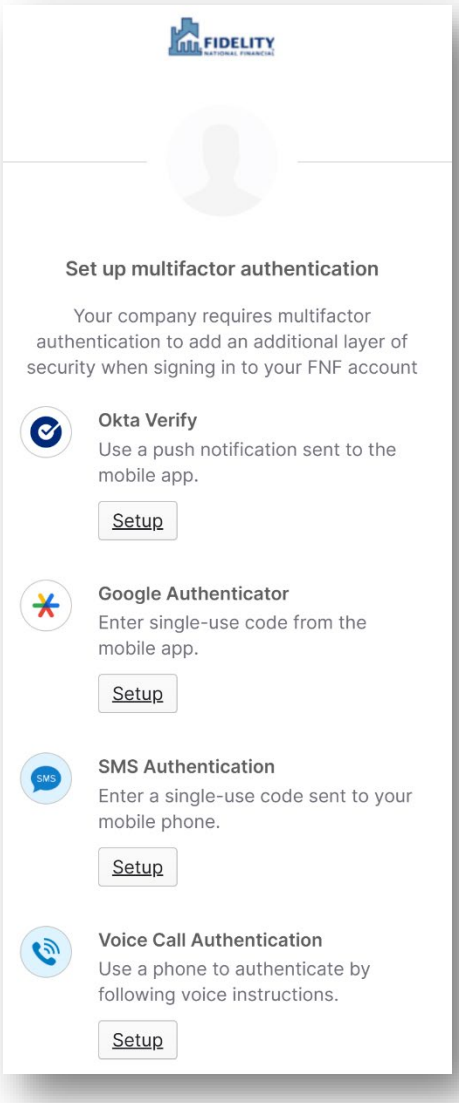
1. Open "FNF – New Account Created"
   Click link Activate Account button



2. Set up your account.



3. Choose your MFA options
   SMS or Okta Verify (recommended)

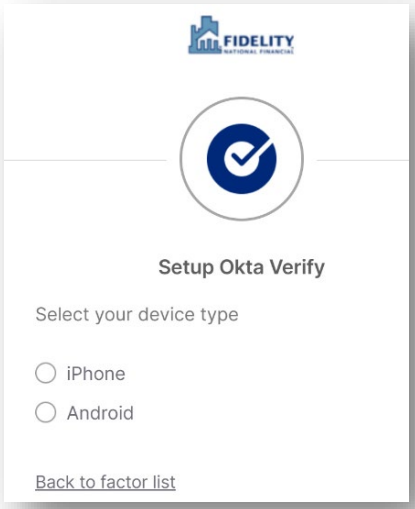


Be sure you have already downloaded the Multi-Factor Authentication application to your device.

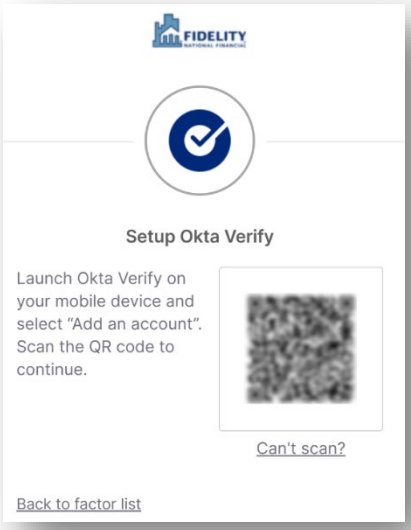
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If choosing Okta Verify for you MFA option:

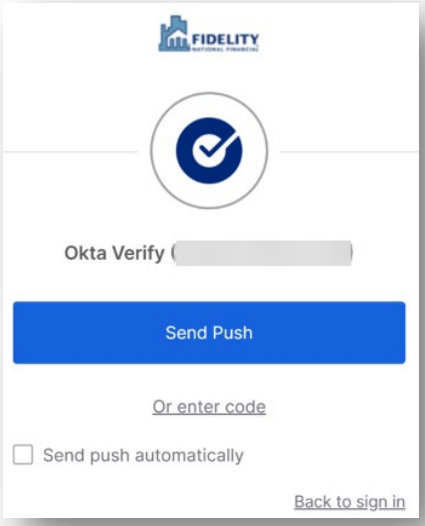
4 Select your Device type



5 Scan the QR Code.

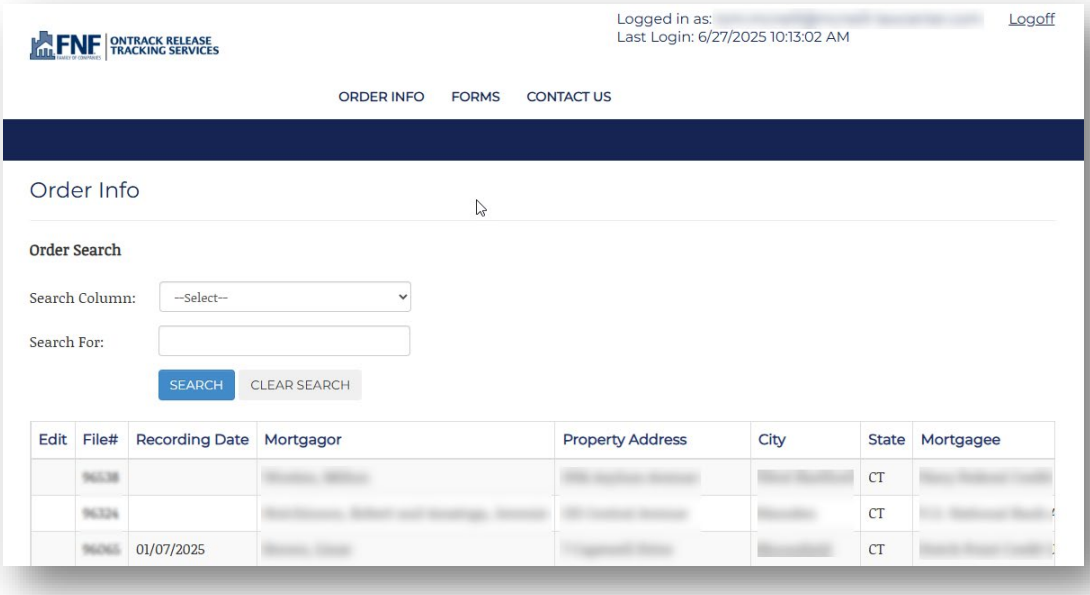


6 Send Push to Device.



7 Login to ONTRACK (https://app.fnftrack.com/)

- Sign In with button
- Enter username and password
- Use MFA tool to authenticate
- Access Application



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ONTRACK SUPPORT

NEED HELP?

For login issues or questions, contact us:

Phone: 860-289-9548
Toll Free (CT Only): 800-289-0505
Fax: 860-291-1987

LOGIN: https://app.fnftrack.com/

FINAL NOTES

- ONTRACK does not support shared logins—each user must register individually.
- For the best experience, use the latest Google Chrome, Microsoft Edge, or Safari browser.

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